

## BEST RATE PROMISE TERMS & CONDITIONS

- 1. The reservation <u>must be made through any Wickaninnish Inn reservation channel</u> (<u>www.wickinn.com</u>, <u>info@wickinn.com</u>, or calling 800.333.4604 or 250.725.3100).
- 2. The guarantee does not apply to the following rate types:
  - Any sites which require a login and password profile to book travel, or on foreign independent traveler (FIT) sites
  - o Rates published within \$1.00 CAD of wickinn.com's rates
  - o Corporate and group rates or return guest and newsletter promotions
  - o Package rates that include the room and other components
  - Charitable auctions
- 3. The Comparison Rate must be found, documented and forwarded to resup@wickinn.com within 24 hours for the same room type and reservation dates.
- 4. Wickaninnish Inn will verify the Comparison Rate within 48 hours of receiving your claim and we will contact you. Because the claim must be processed before check-in, you must submit your claim at least 48 hours prior to check-in.
- 5. Rate comparison will be made on the base room rate. Rate disparities solely attributable to fluctuations and/or differences in currency exchange rates are excluded from the guarantee.
- 6. When a claim covers multiple nights, the rates will be compared for each night separately.
- 7. Wickaninnish Inn reserves the right to modify or cancel the guarantee at any time without prior notice.

